



## Hotel and catering services details and operating procedures manual (Illustrated Edition) (encompassing various hotel and catering services(Chinese Edition)

By DUAN QING MIN BIAN ZHU



paperback. Book Condition: New. Ship out in 2 business day, And Fast shipping, Free Tracking number will be provided after the shipment. Paperback. Pub Date :2013-01-01 Pages: 235 Publisher: People's Posts and Telecommunications Press title: hotel and catering services details and operating procedures manual (Illustrated Edition) (include details of the various hotel and catering services. a hotel and catering school to master operating procedures) List Price: 35.00 yuan Author: Edited by Duan Qing China Publisher: People's Posts and Telecommunications Press Publication Date :2013-1-1 ISBN: 9787115300225 Number of words: 150.000 yards: 235 Edition: 1 Binding: Paperback: 16 Weight: Editor's Choice Win the details of the management. which has become a magic weapon of many modern enterprises to operate successfully. Detail management of the hotel and catering sector. means that from the more subtle sake of the guests. providing high-quality personalized service; means to avoid the production processes of the dish for excellence so that the quality of food and beverage products is perfect; meant to provide differences in services and products. to meet the different needs of each guest . hoteliers may wish to think about their own hotel and catering obvious characteristics? Service difference? Operating procedures improve it? How can services better?...

### Reviews

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